



# HOLIDAY SEASON CRISIS DIRECTORY



## **JNC Bondi Junction**

59 Newland St  
(next to Clementson Park)  
Bondi Junction NSW 2022

## **JNC Maroubra**

Shop 2, 669-673 Anzac Parade  
Maroubra NSW 2035

## **JNC Glebe**

St Helen's Community Centre  
184 Glebe Point Road  
Glebe NSW 2037

**P: 9349 8200**

**[www.jnc.org.au](http://www.jnc.org.au)**

This directory has been created to provide information for residents of the Randwick & Waverley Local Government Areas.



If you have any updates or know of any other services we could include in this directory please call us.

The information in this directory was correct as at 11<sup>th</sup> Dec 2019

## Emergency Food and Assistance

Organisation	Type of Assistance	Hours
<b>Anglicare Emergency Assistance Programme</b> 240 Birrell Street, Bondi Junction 2022.  Ph: 8624 8600	Emergency Relief: food vouchers/parcels when available, electricity bills, water rates, gas bills & telephone bills.	<b>Closed from:</b> 24 <sup>th</sup> December 2019 <b>Reopen:</b> 6 <sup>th</sup> January 2020
<b>Annandale Village Church</b> 122 Johnston Street Annandale NSW 2038  Ph: 9660 2444	Christmas Activities and various church-based community activities held throughout the year	<b>Christmas Eve Service</b> – 9pm-10pm <b>Christmas Day</b> – 9:30am Service 12pm - Free Christmas lunch at Village Café (booking required)
<b>C3 Cares</b> 186A Palmer Street, Darlinghurst  Ph: 9326 0119	Provides free weekly community lunch, Emergency relief and referrals. Free Christmas lunch and hampers	<b>Christmas Lunch:</b> 12 <sup>th</sup> December 11:30am-12:30pm <b>Community Lunch:</b> Thursdays 11:30am
<b>Centre 360</b> 461-463 Oxford St, Paddington  Ph: 9331 2691/ 1800 249 740	<b>14-25 year olds only</b> Counselling & case-work.	<b>Closed from:</b> 24 <sup>th</sup> December 2019 <b>Reopens:</b> 2 <sup>nd</sup> January 2020
<b>Exodus Foundation</b> 180 Liverpool St, Ashfield  Ph: 8752 4600	Provides free meals to the needy every day of the year, and counselling and outreach services.	<b>Christmas Day Service:</b> 9:30am <b>Christmas Day Lunch:</b> 11:30am- 2pm
<b>Hare Krishna Mobile Van 'Food For Life'</b> Outside The Hub in Newtown  Ph: 9959 4558	<b>Free dinner</b> outside The Hub opposite Newtown Station	Monday to Friday 6pm – 7:30pm Open as usual during Christmas

<p><b>Hope Street Urban Compassion</b> 91 Forbes St, Woolloomooloo</p> <p>Ph: 9358 2388</p>	<p><b>OP Shop and Café</b> Emergency food assistance.</p>	<p><b>Closed from:</b> 24<sup>th</sup> December 2019 <b>Reopens:</b> 5th January 2020</p> <p><b>Women's Services –</b> appointment only through January <b>Community Development –</b> appointment only 18.12.19– 06.01.20 <b>Op Shop/Café –</b> closed from 21.12.19 <b>Reopens:</b> 06.01.20</p>
<p><b>Jubilee Resources Church in the Market Place</b> 400 Oxford Street Bondi Junction</p> <p>Ph: 9387 2300</p>	<p>No Interest Loans for Low income households By appointment only</p>	<p><b>Closed from:</b> 20<sup>th</sup> December 2019 <b>Reopens:</b> 7<sup>th</sup> January 2020</p> <p>Christmas Eve Service at 6:00pm Christmas Day Service at 9:00am</p>
<p><b>Matthew Talbot Hostel</b> 22 Talbot Lane Woolloomooloo NSW</p> <p>Ph: 9357 1533</p>	<p><b>Men 21 years+ only</b> Free Meals</p>	<p><b>Open every day over Christmas</b> <b>Christmas Day:</b> 7:15am - Breakfast 12:30pm - Carols and free lunch for clients 4:30pm – Take Away dinner</p>
<p><b>Newtown Mission Drop In Centre</b> 280A King Street Newtown NSW</p> <p>Ph: 9519 9000</p>		<p><b>Christmas Day Service:</b> 10am <b>Christmas Day Lunch:</b> 12pm</p> <p>(To attend the Christmas service and lunch you need to register at the centre)</p>
<p><b>OzHarvest Markets</b> 147 Anzac Parade Kensington, NSW 2033</p> <p>Ph: 1800 108 006</p>	<p>Food market. Small donation appreciated but not essential</p>	<p><b>Closed:</b> 20<sup>th</sup> December – 29<sup>th</sup> December 2019 <b>Open:</b> 31<sup>st</sup> December 2019 &amp; the 3<sup>rd</sup> January 2020 <b>Closed:</b> 1<sup>st</sup> to the 7<sup>th</sup> of January 2020 <b>Reopens:</b> 8<sup>th</sup> January 2020</p>
<p><b>Redfern Community Centre</b> 29-53 Hugo St, Redfern</p> <p>Ph: 9288 5713</p>	<p>A range of Community Centre programs, call to check on all they are offering. Some programs resume 13/01/2020 – call for other programs.</p>	<p><b>Closed from:</b> 24<sup>th</sup> December 2019 <b>Reopens:</b> 6<sup>th</sup> January 2020</p>

<p><b>Rough Edges Café / St Johns Anglican Church</b> 231a Victoria Street Darlinghurst</p> <p>Ph: 9360 6844</p>	<p><b>Emergency Relief</b> By appointment only. Contact 9362 3700</p>	<p><b>Closed from:</b> 20<sup>th</sup> December 2019 <b>Reopens at night from:</b> 29<sup>th</sup> January 2020</p>
<p><b>St Canice's Church</b> 28 Roslyn St, Kings Cross</p> <p>Ph: 9358 5229</p>	<p>Free Lunch: 7 Days: 11am-1pm</p> <p>Wednesday night dinner from 6:30 pm</p>	<p><b>Closed from:</b> 20<sup>th</sup> Dec 2019 <b>Reopens:</b> 10<sup>th</sup> February 2020</p>
<p><b>St Michaels Anglican Church</b> 200 Albion St, Surry Hills</p> <p>Ph: 8937 4521 Mb: 0414 969841</p>	<p>Free Hot Breakfast</p>	<p><b>Sundays</b> 8am to 8:45am <b>Christmas Day Breakfast:</b> 8am -8:45am</p>
<p><b>St Vincent de Paul Society, Kingsford Community Support Centre</b> Level 2, 1A Meeks St Kingsford (Press 2 on intercom located on ground floor)</p> <p>Ph: 9662 7380</p>	<p>Welfare assistance, food, furniture, clothing. By appointment only (Last appointment 3:00pm).</p> <p>Monday to Friday: 9:30am to 11:30am &amp; 1:00pm to 3:30pm.</p>	<p><b>Closed from:</b> 12pm 24<sup>th</sup> December 2019 <b>Reopens:</b> 2nd January 2020. For phone calls only</p>
<p><b>The Junction Neighbourhood Centre</b> Shop 2, 669-673 Anzac Parade <b>Maroubra NSW 2035</b></p> <p>59 Newland Street <b>Bondi Junction NSW 2022</b></p> <p>Ph: 9349 8200</p>	<p>Referral to crisis assistance services Family support/DV support Aboriginal community support</p>	<p><b>Closed from:</b> 24<sup>th</sup> December 2019 <b>Reopens:</b> 2<sup>nd</sup> January 2020 (Maroubra)</p> <p><b>Closed From:</b> 19<sup>th</sup> December 2019 <b>Reopens:</b> 6<sup>th</sup> January 2020 (Bondi Junction)</p>
<p><b>The Salvo's Connect/ Salvation Army Crisis Assessment Line</b></p> <p>Ph: 1300 371 288</p>	<p>Emergency Assistance Food vouchers and general welfare assistance</p>	<p><b>Closed from:</b> 23<sup>rd</sup> December, 2019 <b>Reopen:</b> 8<sup>th</sup> January, 2020</p>
<p><b>The Salvation Army Christmas Parties Street level/Surry Hills:</b> Derby Lane (off Albion Street) Surry Hills Ph: 9380 2882</p>	<p>Welfare Assistance, food, clothing and support for people living in the city</p>	<p><b>Waterloo Christmas Party –</b> 17.12.19 – 12pm</p> <p><b>Closed from:</b> 12pm 24<sup>th</sup> December 2019 <b>Reopens:</b> 2<sup>nd</sup> January 2020</p>

<p><b>Waterloo Office</b> Cnr Philip &amp; Cope Streets Waterloo NSW 2017 Ph: (02) 9698 3586</p> <p><b>Redfern Headquarters</b> 265 Chalmers St Redfern NSW 200 Ph: 9264 1711</p>		<p><b>Surry Hills Christmas Party –</b> 19.12.19 – from 11am <b>Closed from:</b> 17<sup>th</sup> December 2019 <b>Reopens:</b> 13<sup>th</sup> January 2020</p> <p><b>Christmas Eve Service</b> <b>Redfern – 4pm</b> (No need to register just turn up)</p>
<p><b>The Salvation Army – Surry Hills</b> Derby Lane (off Albion St), Ph: 9380 2882</p>	<p>Welfare Assistance, food, clothing and support for people living in the city</p> <p>Meals \$2 Monday to Friday Breakfast: 9:30am to 11:30am Lunch: 12pm to 1:30pm Every Thursday Free Community Lunch</p> <p>Showers and laundry facilities Mon-Fri</p>	<p><b>Closed from:</b> 24<sup>th</sup> December 2019 <b>Reopens:</b> 2<sup>nd</sup> January 2020</p>
<p><b>The Salvation Army – Eastern Suburbs</b> 100 Boyce Road Maroubra  Ph: 9314 2166</p>	<p>Free Meals: Tuesday: Breakfast Wednesday: Lunch Thursday: Dinner</p> <p>Community Support Groups</p>	<p><b>Closed from:</b> 20<sup>th</sup> December 2019 <b>Reopens:</b> 6<sup>th</sup> January 2020 (Monday, Tuesdays only during January)</p>
<p><b>The Station</b> 82 Erskine Street, Cnr Clarence &amp; Erskine St Sydney  Ph: 9299 2252</p>	<p>Welfare assistance: food, clothing, furniture, bills, social support, laundry, shower, internet.</p> <p>Café meals - \$2.00 Free Breakfast: Monday: 8:30am to 9:15am Free Meals: Friday Dinner: 5:30pm to 6:30pm</p>	<p><b>Open all days except</b></p> <p><b>Closed:</b> Christmas Day <b>Closed:</b> New Year's Day</p>
<p><b>The Wayside Chapel</b> 29 Hughes Street, Potts Point  Ph: 9581 9100</p>	<p>Low cost café for meals and beverages.</p>	<p><b>Christmas day Street Party from 9am</b> <b>Open all through Christmas</b></p>

<p><b>Wayside Chapel Bondi</b> 95 Roscoe St, Bondi Beach</p> <p><b>Norman Andrews House</b> 77 Roscoe St, Bondi Beach</p> <p>Ph: 9581 9193</p>	<p>Meals, clothing assistance and counselling, laundry and shower facilities.</p> <p><b>Free Breakfast 8:30am – 9:30am</b></p> <p><b>Lunch from \$2 11:30am- 2pm</b></p> <p>Monday to Friday 8:30am- 3pm</p>	<p><b>Christmas Eve Service:</b> 7:30pm</p> <p><b>Christmas Day Service:</b> 9am</p> <p>After Christmas Day service buses will run to Kings Cross for lunch and celebration at Wayside Chapel Kings Cross.</p>
--	--	--

## Emergency Accommodation

Organisation	Type of Assistance	Hours
<p><b>Housing NSW</b> <b>After Hours Temporary Accommodation Line</b></p> <p>Ph: 1800 152 152</p>	<p>Department of Housing after hours phone line for people needing immediate shelter.</p> <p><b>Accommodation is provided only one night at a time.</b></p> <p>If eligible, Housing NSW may also provide RentStart financial assistance</p>	<p>Monday to Friday 9:00am-5:00pm</p> <p>Weekends &amp; Public holidays. 10am-10pm</p> <p>At other times call Housing NSW, Maroubra office: Ph: 9314 4056</p>
<p><b>Link2home</b> State wide telephone service about homelessness</p> <p>Ph: 1800 152 152</p>	<p>Link2home is a state-wide telephone service for enquiries about homelessness in NSW.</p>	<p>24 hours/7 days</p>
<p><b>Eastern Area Tenants' Service</b> 74 Newland Street Bondi Junction</p> <p>Ph:(02) 9386 9147 Email: advice@eats.org.au.</p>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• tenancy advice,</li> <li>• information and advocacy (including advice around lockouts and evictions)</li> </ul>	<p>Monday to Friday 10am - 1pm (phone only)</p> <p><b>Closed from:</b> 20<sup>th</sup> December 2019</p> <p><b>Reopens:</b> 9<sup>th</sup> January 2020</p>
<p><b>Tenants Union of NSW</b> 201/55 Holt Street Surry Hills</p> <p>Ph: (02) 8117 3700</p>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• tenancy advice,</li> <li>• information and advocacy (including advice around lockouts and evictions)</li> </ul>	<p><b>Emergency advice line during Christmas break.</b> 20/12/19- 03/01/20 Excluding public holidays</p>

## Crisis Counselling

<p><b>Domestic Violence Line</b> 1800 656 463</p>	<p>Assistance with AVO's, counselling on domestic violence.</p>	<p>24 hours/7 days</p>
---	---	------------------------

<b>Lifeline</b> 131 114	Counselling service with information about support services. Telephone counsellors trained to offer emotional support in times of crisis.	24 hours/7 days
<b>Mensline</b> 1300 78 99 78	Counselling service with information about support services for men. Counsellors trained to offer emotional support in times of crisis.	24 hours/7 days
<b>Mental Health Line</b> 1800 011 511	<b>Support for people in mental health crisis</b> or those who may need help for another person in crisis.  In very severe situations where a person is a danger to themselves or to others, call the police first on: <b>000</b> . Police can take a person to hospital.	24 hours/7 days
<b>Parentline</b> 1300 1300 52	Telephone counsellors trained to offer parents with emotional support in times of crisis.	<b>Monday to Friday</b> 9am – 9pm <b>Saturday &amp; Sunday</b> 4pm – 9pm <b>Closed Public Holidays</b>
<b>1800Respect</b> 1800 737 732	Counselling for victims of sexual assault	24 hours/7 days
<b>Rape Crisis Centre</b> 1800 424 017	Counselling for victims of sexual assault	24 hours/7 days
<b>Suicide Call Back Service</b> 1300 659 467	Provides telephone counselling to people 18 years and over and over who fit one of the following categories: <ul style="list-style-type: none"> <li>• People who are suicidal</li> <li>• People caring for someone who is suicidal</li> <li>• People bereaved by suicide</li> </ul>	24 hours, 7 days