




COVID-19 OUTBREAK SERVICES DIRECTORY

**Support from JNC
in COVID-19 times**



 www.jnc.org.au

 @TheJNC



9349 8200

Keeping our community connected

JNC Bondi Junction

59 Newland St
(Next to Clementson Park)
Bondi Junction NSW 2022

JNC Maroubra

Shop 2, 669-673 Anzac Parade
(near Lionel Bowen Library)
Maroubra NSW 2035

P 9349 8200

W www.jnc.org.au E contact@jnc.org.au

The Junction Neighbourhood Centre (JNC) understands this is a hard time for everyone and we are working together to provide up to date information on local services.

JNC has created a list of services that are still operating during the COVID-19 pandemic including details of any changed arrangements to access them. These services are changing daily and we will keep this directory up to date with all relevant services.

Please note that services are subject to change, so please call first. If you have any other enquiries you can call our office on 9349 8200 and we will do our best to assist.

We will continue to support our community during this difficult time. If you have an enquiry about services or need support, please don't hesitate to contact us.

Stay safe

The JNC team

Accessing JNC services during the Coronavirus outbreak

Our centres are currently closed for face to face contact and support. We will continue to provide support and you can access us in the following ways during regular business hours 9 am to 4.30 pm:

By phone – call us on 9349 8200

By text – on 0447 046 606

By email to contact@jnc.org.au

Through an online enquiry on our website at www.jnc.org.au

Aboriginal Support Worker on 0437 846 297 Monday to Friday 10am -2pm

We are also continuing other services such as our Aged Services, our Family Support and our Domestic and Family Violence services, with different ways of delivery. Please give us a call for more details.

For service providers

We are updating this information constantly and adding to it. If your information is not included or changes please email contact@jnc.org.au and we will update this directory. If you become aware of any other changes please let us know.

Organisation	Type of Assistance	Hours
Anglicare Emergency Relief 240 Birrell Street Waverley Ph: 8624 8600 (by appointment only)	Emergency Relief <ul style="list-style-type: none"> • Electricity/ gas • Water • Telstra bills • Casework and advocacy for financial assistance • NO FOOD PARCEL APPOINTMENTS AT THE SITE 	9am- 4pm Mondays only (please call at 9am on Monday as the service is by appointment only)
Asylum Seekers Centre (Services for asylum seeker client's only) 43 Bedford Street Newtown Ph: 9078 1900	<ul style="list-style-type: none"> • Financial relief • Food Pantry • Hot Lunches • Case Management and counselling • Social Activities 	Monday to Friday 10am- 2pm For Interpreter Ph: 131 450
Botany Family & Children's Centre 13 Banksia Street Botany Ph: 9666 5047 (office) 0436 116 352 (mobile)	<ul style="list-style-type: none"> • Family Support Service – counselling, casework, support, referrals via skype/phone/video calls • Parenting support via skype/phone/video 	Monday to Friday 8am – 4pm
Community Pantry St Marks Malabar (every second Friday) Cnr Franklin & Victoria Lane Malabar Ph: 9311 0309 St Pauls South Coogee (every second Thursday) 1 Gregory Street South Coogee Ph: 0407 891 306	<ul style="list-style-type: none"> • Fill bag with groceries for \$10 • Bring pension or health care card 	Community Pantry @ St Marks Malabar 10am-11am (every second Friday) Community pantry @ St Pauls South Coogee 3:30pm-4:30pm (every Second Thursday)

Organisation	Type of Assistance	Hours
Exodus Foundation 180 Liverpool Street Ashfield Ph: 8752 4600	<ul style="list-style-type: none"> Free meals (takeaway only) 	Meals: Breakfast: 9am-9:45am Lunch: 11:30am-12:45pm Dinner: 7:30pm-8:30pm (Woolloomooloo only)
Family Advocacy and Support Services (FASS) FASS legal advice can be accessed by calling the Legal Aid Domestic Violence Unit on Ph: (02) 9219 6300.	<ul style="list-style-type: none"> Family Advocacy and Support Services at Sydney Family Court 	By phone and email only till further notice. Hours: Mondays to Fridays 9.30am-1pm, 2-4pm Monday to Thursday: Tangee on Mobile: 0431 253289 Email: tangee@swwslc.org.au Friday: Evelyn on Mobile: 0431 114123 Email: evelyn@swwslc.org.au
Holdsworth Community 64 Holdsworth Street Woollahra Ph: 02 9302 3600	<ul style="list-style-type: none"> Shopping list service for seniors and community members with a disability (small cost) Home Cuisine service (Meals on Wheels) meals delivered (cost involved) 	Monday to Friday 9am to 5pm
Hope Street Urban Compassion 91 Forbes Street Woolloomooloo Ph: 9358 2388	<ul style="list-style-type: none"> Café (Take away only) Feminine products Food parcels 	Monday- Friday 9am-5pm (By appointment only)

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Organisation	Type of Assistance	Hours
	<p>dependent on each case.</p> <ul style="list-style-type: none"> • Food hampers also available • Phone assessment required – need to be receiving a Centrelink benefit 	
Mission Beat Free Call: 1800 306 461	<p>Emergency transport service for Sydney's homeless community</p> <ul style="list-style-type: none"> • 1 person in van only 	<p>7am to 10:30pm 7 days a week</p>
Newtown Mission Drop In 280A King Street Newtown Ph: 9519 9000	<p>Food Packages</p> <ul style="list-style-type: none"> • Take away meals only 	<p>Tue, Wed, Fri 1-3pm Thurs 6-8pm</p>
Newtown Neighbourhood Centre 1 Bedford Street Newtown Ph: (02) 9564 7333	<ul style="list-style-type: none"> • Boarding House outreach service • Counselling • Aged Care Support <p>Phone and email only No face-to-face outreach or groups</p>	<p>Mon, Tues, Wed 9:30am-2pm Thursday 2pm-4:30pm Closed Friday</p>
OzHarvest Market 147 Anzac Parade Kensington Ph: 1800 108 006	<ul style="list-style-type: none"> • Food and Grocery Items 	<p>Tuesday to Friday 10am-2pm</p>
Rental Arrears Haymarket Foundation – Sydney Homeless Early Intervention Scheme (SHEIS) Ph: 9197 9720	<ul style="list-style-type: none"> • Remote assistance to single clients aged over 18 years who are at risk of homelessness. 	
Rough Edges Café / St Johns Anglican Church 231a Victoria Street Darlinghurst Ph: 9360 6844	<ul style="list-style-type: none"> • Counselling by phone • Take away dinner • Meetings by appointments – made through Anglicare 	<p>Dinner: 7:30pm – 10pm</p>

Organisation	Type of Assistance	Hours
St Vincent de Paul Intake Line Intake Line Ph: 9560 2656	<ul style="list-style-type: none"> Welfare Assistance Food, furniture, clothing Financial Assistance Emergency Relief Social Support Advice and Referrals 	By Appointment Only Monday to Friday 9am-5pm
South Eastern Community Connect Centres are closed but services continuing. <ul style="list-style-type: none"> Shop 84, Eastlakes Shopping Centre, Eastlakes 1007 Botany Road, Mascot Ph: 8338 8506 (Eastlakes) 7903 0607 (Mascot)	Seniors Services <ul style="list-style-type: none"> Individual Social support is currently list shops primarily Home delivery Service Have difficulty shopping due to physical or mental health conditions Children and families/adolescence <ul style="list-style-type: none"> Community strengthening services continue to be provided either on-line or over the phone 	Monday to Friday 9am-4:30pm Delivery days: Tuesday & Thursday
Sydney Multicultural & Community Services 3 General Bridges Crescent Daceyville Ph: 9663 3922 www.sydneymcs.org.au	Settlement Services and ParentsNext <ul style="list-style-type: none"> Services via phone or email for these services including EAPA vouchers for recently arrived migrants and refugees (eligibility requirements) Aged Services <ul style="list-style-type: none"> Bilingual home care services available until further notice 	By Appointment Only Monday to Friday 8:30am-5pm
The Salvation Army Crisis Assessment Line Ph: 1300 371 288	<ul style="list-style-type: none"> Emergency relief for bills, food and clothing Eligibility requirements 	Monday to Friday 9am-5pm

Organisation	Type of Assistance	Hours
The Salvation Army Maroubra 100 Boyce Road Maroubra Ph: 9314 2166	<ul style="list-style-type: none"> • Free breakfast • Free lunch 	Breakfast: Tuesday 9am-10:30am Lunch: Wednesday 12pm
The Salvation Army Street Level Café 339 Crown Street (enter from Derby Lane off Albion) Surry Hills Ph: 9380 2882	Take away food only <ul style="list-style-type: none"> • \$2 breakfast and lunch • Free Thursday lunch • Financial Counsellor (by appointment) • EAPA services (assistance with energy bills) • Laundry/shower facilities • Caseworker Wed-Fri 	Monday to Friday 12pm-2pm
The Staples Bag John Northcott Building 50/40-50 Belvoir Street Surry Hills Ph: 9787 6832	<ul style="list-style-type: none"> • Groceries • \$20 for standard bag (for 2 people for a week) • \$30 for family bag (for 4 people for a week) • \$15 for vegetarian bag • \$7 flat rate delivery fee per customer (call to check if they deliver to your suburb) 	Friday 2pm-3pm
The Station Corner of Clarence and Erskine Street Sydney Ph:9299 2252	Drop-in Centre for Homeless persons 21 years and over <ul style="list-style-type: none"> • Shower, Laundry • Free breakfast • Free lunch • Legal assistance (Mondays) • GP (Mondays) • Psychiatrist (Tuesdays) 	Monday to Friday 7:30am-3pm Sat and Sunday 7:30am-1pm

Organisation	Type of Assistance	Hours
Uniting Church 'Newtown Mission' The Jordan Café 280A King Street Newtown Ph: 9519 9000	Take away food only <ul style="list-style-type: none"> Free Meals 	Lunch: Tues, Wed, Fri 1pm-3pm Dinner: Thursday 6pm-8pm
Vine Church 200 Albion Street Surry Hills Ph: 8937 4521	Take away food only <ul style="list-style-type: none"> Free breakfast 	Sundays 8am-8:45am
Wayside Bondi Norman Andrews House 77 Roscoe Street Bondi Beach Ph: 9581 9193	<ul style="list-style-type: none"> Free breakfast: 8:30am - 9:15am Lunch: 12pm-12:30pm (Lunches from \$1, \$1.50, & \$2) Laundry and shower facilities 	Monday to Friday 9am-1pm
The Wayside Chapel 29 Hughes Street Potts Point Ph 9581 9100	<ul style="list-style-type: none"> Low cost meals Showers Clinics – legal, physical, health, mental health, Centrelink, SMART Recovery, housing 	Monday – Saturday 9:15am- 10:30am Sunday 10am- 10:30am
Woollahra Food Pantry Woollahra Seventh- day Adventist Church 219 Edgecliff Road Woollahra (access in Chester Lane). Ph: 0409 456 553	<ul style="list-style-type: none"> Free Food & Grocery Items 	Tuesdays 1:30pm – 3pm

Emergency Accommodation

Organisation	Type of Assistance	Hours
Link2home State-wide telephone service about homelessness Ph: 1800 152 152	<ul style="list-style-type: none"> Link2home is a state- wide telephone service for enquiries about homelessness in NSW Referrals to refuges 	24 hours/ 7 days
Housing NSW After Hours Temporary Accommodation Line	<ul style="list-style-type: none"> Department of Housing after hour's phone line for people needing immediate shelter 	Monday to Friday 9am- 5pm

Accommodation is provided only one night at a time Ph: 1800 152 152	<ul style="list-style-type: none"> If eligible, Housing NSW may also provide RentStart financial assistance 	Weekends and public holidays 10am – 10pm
Anglicare (Aged Care Support line) Ph: 9700 7714	<ul style="list-style-type: none"> Support community care specific to need for people aged over 65 Priority to elderly who are struggling Referrals to other community care services 	Monday to Friday 6am- 7pm

Emergency Telephone Support

Organisation	Type of Assistance	Hours
Domestic Violence Line Ph: 1800 656 463	<ul style="list-style-type: none"> Assistance with AVO's Counselling on domestic violence Referral to women's refuges 	24 hours/ 7days
Jewish House Ph: 1300 544 357	<ul style="list-style-type: none"> Crisis help 	24 hours/ 7days
Lifeline Ph: 131 114	<ul style="list-style-type: none"> Counselling Service with information about support services 	24 hours/ 7days
Mensline Ph: 1300 789 978	<ul style="list-style-type: none"> Counselling service with information about support services for men 	24 hours/ 7days
Parentsline Ph: 1300 130 052	<ul style="list-style-type: none"> Counselling service with information about support services for parents 	24 hours/ 7days
Rape Crisis Centre Ph: 1800 424 017	<ul style="list-style-type: none"> Counselling for victims of sexual assault 	24 hours/ 7days
Salvation Army Assessment Line Ph: 1300 371 288	<ul style="list-style-type: none"> Emergency relief for bills, food and clothing Eligibility requirements 	Monday to Friday 9am – 5pm
Mental Health Line Ph: 1800 011 511	<ul style="list-style-type: none"> Support for people in mental health crisis or on behalf of another person In an emergency call 000 	24 hours/ 7days

Organisation	Type of Assistance	Hours
Suicide Call back Service Ph: 1300 659 467	<ul style="list-style-type: none"> • 24- hour service that provides telephone counselling to people 18 years and over who fit one of the following categories • People who are suicidal • People caring for someone who is suicidal • People bereaved by suicide 	24 hours/ 7days